



COMMERCIAL & MULTI-FAMILY CUSTOMERS HIGH-EFFICIENCY TOILET REBATE PROGRAM

City of Fresno commercial and multi-family water customers may be eligible for rebates when replacing old toilets . All products must have the WaterSense label.



\$50 rebate for new, qualifying High Efficiency Toilet (HET) of 1.28 gallons per flush or less.

Efficiency measures such as replacing water-guzzling toilets with the latest in low-flush technology helps ensure our community's future water supply is adequate, maintains low water rates and, most importantly, helps reduce your business' operational overhead.

For a qualifying list of toilets please visit: www.epa.gov/watersense/products/toilets.html or call 621-5480.

How the Program Works

- 1. Obtain an application using one of the following methods:
 - Telephone: (559) 621-5480
 - Email: waterconservation@fresno.gov
 - Web site: www.fresno.gov/water
 - FAX: (559) 498-4228
 - Drop by our office:
 - City of Fresno Water Division Water Conservation Program
 - 1910 East University, Fresno, CA 93703
- 2. Send completed application and copy of sales receipt to the Water Division, as stated above.
- 3. A representative will contact you to schedule a brief appointment to verify your old toilet(s) flush capacity. Do not dispose of old toilet prior to appointment.

Program Rebate Guidelines and Conditions

Who Qualifies?

- Commercial, Industrial, Institutional, multi-family utility customers who pay a water bill to the City of Fresno.
- Renters or tenants must provide written approval from the property owner or property manager.

Timelines

- Program applies to commercial HETs purchased after 7/1/11.
- After installation of HETs, applicants will be notified if the City requires a final inspection.

Toilets (qualifying for rebate)

- New toilets must be rated as follows:
 - o HETs must be rated 1.28 gpf *or less* and must bear the **WaterSense** label.
 - Dual-flush toilets may qualify.
- Only old toilets 3.5 GPF or more which were manufactured before 1992 qualify for replacement. 1.6 GPF new or old toilets do not qualify.

Commercial HETs must be installed within Fresno City service areas at the location listed on the application.

Rebates

- An on-site compliance verification at the address shown on the City of Fresno utility bill is required.
- Installation costs, new construction, accessories and taxes are not rebated.
- Rebate checks will be mailed 6-8 weeks after completing the rebate process.
- Rebate amount cannot exceed the purchase price of the new toilet.
- Rebates are limited to five per Commercial utility billing account.

Application and Rebate Approval or Denial

- On-site compliance verification is required.
- Copy of the original itemized dated sales receipt for the new toilet is required.
- Incomplete, incorrect or unsigned applications cannot be processed and will be returned to the applicant.
- Customers must fulfill all program guidelines to be eligible for rebates.

Other Considerations

- The Rebate Program is not responsible for materials lost by mail.
- Submission or possession of a rebate application does not guarantee receiving a rebate.
- Rebates are processed on a first come, first served basis.
- Funding for this rebate program is limited to available resources.
- Rebate amounts are subject to change without notification.
- This program shall at all times be subject to change or termination without prior notice.

Old Toilet Disposal: City of Fresno, Solid Waste Division: 621-1452; Community Sanitation - Annual Operation Clean-up: 621-1447; Recycling Centers (Check telephone directory). More about Toilets: www.terrylove.com/crtoilet.htm; http://www.hzouse.org/

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Water Division

Mail To: City of Fresno, Water Division

HET Rebate Program

1910 East University, Fresno, CA 93703 Phone: (559) 621-5480 - Fax: (559) 498-4228 E-mail: <u>waterconservation@fresno.gov</u>

Web site: www.fresnowater.org.

COMMERCIAL & MULTI-FAMILY High Efficiency TOILET Rebate Program

Date:				
NEW Toilets	This section must be complete before continuing the application			
WaterSense label.	sed by each NEW Toilet and Manufactu GPF MFG GPF MFG			
OLD Toilets GPF	nknown, please leave blank. Inspecto or more which were manufactured l ts <u>do not</u> qualify.			
Year GPF_	ar and GPF is usually founder under the Year GPF Year GPF	Year GPI		
Please do not dispose of old toilets prior to City's inspection. A brief visual inspection of old toilets by the City is required to qualify for rebate. After approval of completed application, an appointment will be scheduled.				
	Please print clearly. Fresno City Utility Billing Account #			
Account Name		Jtility Bill Account#		
Account Address			Zip	
Telephone (Day)	(other)	E-Mail		
Property Owner (if differe	nt from above)			
Mailing Address			Zip	
Telephone (Day)	(Evening)	E-Mail		
	NOTE: Separate applications	required for each Accour	nt.	
Puilding Information	Building type (select one): Com	nmercial Industrial	Institutional APTS Bldg or business name (if applicalbe)	
Building Information (Installation Address)		(if applicable) Number of People in selected unit Number of Number of existing TOILETS in selected unit		
	UTIKS AL CITULE SILE	ivumber or existing	TOILE 13 III Selected Unit	

Additional nformation NOTE: A brief pre-installation inspection of old toilets is required to qualify for the rebate. You will be contacted to schedule after the completed application has been received, reviewed and approved.
How did you learn about this rebate? Web site Retailer Aquaintance Newspaper TV/radio
Would you have purchased the new toile at this time if the City of Fresno did not offer a rebate? Yes No
Rebate Information NOTE: New toilets MUST be EPA approved 'Water Sense' Models
Number of toilet rebates requested
Rebate value up to \$50 per toilet not to exceed the actual cost of
 Rebates are available for replacing toilets using more than 3.5 GPF. Completed Application must be approved prior to toilet replacement.
 An original or copy of the sales receipt must be attached to the application prior to rebate approval.
Maximum of 5 commercial or multi-family toilet rebates.
HET purchase must be within 30 calendar days of the City's pre-installation inspection approval.
Compliance with attached Guidelines & Conditions is required.
Agreement of Terms and Conditions
City of Fresno may deny any application that does not meet program requirements, which can be obtained by calling (559) 621-
5480. The undersigned expressly agrees that the City may inspect all properties participating in the High Efficiency Commercial
Toilet Rebate Program; that the City does not guarantee the performance of any toilet; and that the City does not warrant any
toilet or installation to be free of defects, the quality of the workmanship or the suitability of the premises or the toilet for installation. The undersigned further agrees to hold harmless the City of Fresno against all loss, damage, expense and liability
resulting from the loss, destruction or damage to property arising out of or in any way connected with installation of a toilet. The
City reserves the right to alter this program at any time. Funding for this rebate program is limited to available resources. Rebates
are processed on a first come, first served basis.
I have read, understand, and agree to the terms and conditions of this rebate program.
Applicant Signature Date
r Official Use only: Inspection Date Tracking # Inspector Application: Approved by
mber of toilets approved for replacement nied Reason for Denial
New Commercial or Multi-family toilet information: Install Date Installed by ? owner plumber other
Gallons/ Purchase Purchased <u>Manufacturer</u> Toilet? Name or Model # Flush Date From \$ Price

___by____

Date to Accounting _____

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_ Voucher # _

TOILET Rebate(s) = \$_

ACCOUNTING: TOILET rebate check sent: Date_____